

# respond



## Multi-agency mental health simulation training

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Liaison Lead**

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Mental Health lead**



# Why we are here?

- Issues in crisis care
- North East's new and unique model of training - **RESPOND**
- Yes, we are going to talk about doing things together...



Paramedic



Project manager



Psychiatrist



MH nurse



Expert



AMHP



Police

# Background – what are the issues we need to fix?

- Pressure on each other
- Lack of resources
- Lack of training
- Game of ‘who is holding the baby?’
- Stigma and depersonalisation of the individual
- Lack of understanding of roles and responsibilities

# An idea...

- North East Concordat Meeting – 3 key areas
- Good multi-agency relationships
- Developing the scenario – all involved
- Experts by Experience
- Gain an insight into the pressures and demands on each agency
- Think '**person**' ... throughout

# What is RESPOND?

- Scenario based learning
- Involving police, paramedics, EBE, AMHPs, doctors & nurses
- Audio and visual inputs – no actors – real people real experience
- Backgrounds kept secret



# What is RESPOND?



- Working in a multi agency group
- Making decisions as another professional
- Reflection and debrief after each task

# Outcomes

- Reduced demand on each other
- Improved understanding of person in crisis
- Streamlined crisis care process
- Strengthens partnership working
- Better experience for patient
- Greater knowledge and confidence in each other's roles
- Enhanced knowledge of mental health and legislation
- CPD accredited
- Evaluation



# The Experience...

- What's it like to participate in RESPOND?
- An example of the information fed to you during the course of the scenario ...

# Reflections

- How did you feel?
- What would you do?
- How did you perceive those professionals?
  
- What do you think happened next?

# Current situation

- Staff trained to date
- Three scenarios – 4<sup>th</sup> planned
- Funding – will be lost without this – NHS Strategic Clinical Network / Vangaurd
- Spreading this experience – Cumbria & North Yorkshire, IOPC, Fire
- Warning! It's not a magical solution and can only be built upon a multi-agency commitment...

I have learnt so much today,  
more than I ever expected to.  
I now understand how  
professionals work, their  
focus, why they make certain  
decisions and do certain things.

*Terry, Expert by Experience*  
*Fulfilling Lives Newcastle Gateshead*

# Next steps...

- National rollout?
- London
- National training team
- Seen like JESIP
- Long term funding



# Thank you!

Further information available from Northumberland, Tyne and Wear NHS Foundation Trust:

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